



The BSA Coalition

Rising to the challenge. Staying ahead of the BSA/AML curve

Virtual Town Hall: May 17, 2022 | 11 am - 12 noon EST US

Navigating future workforce environment needs: on-site vs. remote

Join our panel of industry leaders to discuss how to remain competitive and retain top talent while meeting the needs of your organization.

Welcome!

PHOTO: brooke-cagle on unsplash.com



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Disclaimer:

The views and opinions expressed in this webinar are those of the speakers. They do not represent an official position of any regulatory agency, financial institution, law firm or the BSA Coalition.



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Attracting, Onboarding and Retaining Talent

The future of your AML workforce: remote, hybrid, or on-site?

Join our panel of industry leaders as they discuss how to remain competitive and retain top talent while meeting the needs of your organization.



Announcements:

A slide deck and recording of today's session will be available on our website within 48 hours of the session conclusion.



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Please give your attention to the moderator



EVENT MODERATOR

Amanda Tucker, CRCM, CAMS, CICA
Chief Risk and Compliance Officer
Atlantic Bay Mortgage



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EVENT MODERATOR
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Agenda

- What is your organization or those that your work with doing today,
- What challenges do you see in planning for the future,
- Where is your leadership team “sitting”, and
- Do you have to consider hybrid and flexible work arrangements to retain and recruit talent.



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Take Away, 1 of 2

- The pandemic aligned other generational workers with Millennials significantly increasing the desire for hybrid/remote work
- All FIs, including their regulators, need to closely monitor staffing data/trends and adjust philosophies, practices and benefits.



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Take Away, 2 of 2

- When making adjustments, keep in mind need to balance expenses, reductions, and job roles so that the customer relationship, risk management controls, and needed expertise aren't compromised.
- Where your leadership team is "sitting" will set the tone for your other employees

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Have you seen these great learning resources?

How to Risk Focus your BSA/AML Risk Assessment

Responding to Law Enforcement Requests for Customer Information

Live stream 24/7 from bsacoalition.org/webcasts

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*Note this is a closed group.
We want our members to be confident this group
will truly remain collaborative and industry specific.
Please no sales.*



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Thanks Again for Attending